

2014-3585 PRINTED: 01/22/2019  
FORM APPROVED

## State of Washington

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  000102	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  C 05/14/2014
NAME OF PROVIDER OR SUPPLIER  BHC FAIRFAX HOSPITAL		STREET ADDRESS, CITY, STATE, ZIP CODE  10200 NE 132ND ST KIRKLAND, WA 98034		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
L 000	<p><b>INITIAL COMMENTS</b></p> <p>This onsite psychiatric hospital State complaint investigation survey was conducted by Mary Wood MN, BSN, RN, in response to complaint #47857.</p> <p>Shell #PV1411</p>	L 000		
L 325	<p><b>322-035.1E POLICIES-ABUSE PROTECTION</b></p> <p>WAC 246-322-035 Policies and Procedures. (1) The licensee shall develop and implement the following written policies and procedures consistent with this chapter and services provided: (e) Protecting against abuse and neglect and reporting suspected incidents according to the provisions of chapters 71.05, 71.34, 74.34 and 26.44 RCW;</p> <p>This Washington Administrative Code is not met as evidenced by:</p> <p>Based on interview and review of hospital policy and procedure, it was determined that the hospital failed to develop and implement a complete and accurate policy and procedure regarding the reporting of alleged abuse and neglect of patients. The hospital's failure to do so potentially placed abused/neglected patients of the hospital at risk for unreported, and uninvestigated, abuse and neglect.</p> <p>Findings include:</p> <p>Leadership at the hospital was asked to provide the policy and procedure (P&amp;P) which described the hospital's process for reporting allegations of abuse and neglect.</p>	L 325		

State Form 2567

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6899

PV1411

If continuation sheet 1 of 3

State of Washington.

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L 325	<p>Continued From page 1</p> <p>The Chief Nursing Officer (CNO), the Assistant Director of Nursing (ADN) and the Director of Performance Improvement and Risk Management (PIRM) stated that they utilized the P&amp;P "Abuse Assessment and Reporting".</p> <p>The P&amp;P was reviewed and found to direct employees to call either Child Protective Services (CPS) or Adult Protective Services (APS). CPS and APS are services under the umbrella of the State's Department of Social and Health Services. Discussion was held about the regulatory authority and scope of authority for both services and when reports would be appropriate to those services.</p> <p>The P&amp;P stated:</p> <p>"PURPOSE:</p> <p>Assess and report suspected abuse affirming that patient safety is the highest priority."</p> <p>The P&amp;P did not define how abuse or neglect were to be evaluated and whether or not allegations of abuse and neglect were to be reported, in addition to "suspected" abuse and neglect.</p> <p>The P&amp;P did not have directives/guidance for reporting to the Department of Health (DOH). Discussion was held regarding the regulatory authority and scope of authority for the DOH and when reports would be appropriate to the DOH.</p> <p>The P&amp;P did include directives/guidance for when staff was to report allegations and events to local law enforcement. The CNO, ADN and PIRM concurred that the hospital did report some types of events and allegations to local law enforcement, but acknowledged that the P&amp;P did not provide directives on when such reporting</p>	L 325		

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L 325	Continued From page 2  was to occur.	L 325		